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**IT Solutions Associates Achieves Premier Certification from Cisco Systems, Inc.**

**Teays, WV – July 24, 2007** – IT Solutions Associates announced today it has achieved Premier Certification from Cisco Systems®. The Cisco® Channel Partner program provides IT Solutions Associates with the resource framework to develop an expertise to sell, plan, design, implement and operate Cisco networking solutions. To earn Premier certification, IT Solutions Associates had to meet or surpass the stringent personnel, training, customer satisfaction, specialization, and post-sales support requirements set forth by Cisco.

“We are committed to creating the tools, training and programs that help drive channel partner profitability through improved productivity and return-on-invested capital,” said Surinder Brar, senior director, Worldwide Channels for Cisco. “With specializations in IP Communications Express, IT Solutions Associates has secured the training, skills and knowledge to play a pivotal role in accelerating the adoption of Cisco technology solutions.”

The program delivers state-of-the-art technical and sales training so that certified partners can increase their ability to deliver services related to the latest Cisco technologies for maximized productivity. Cisco Premier Certified partners are recognized and rewarded for employing some of the industry’s best-trained network technicians who can demonstrate their expertise in planning, designing, implementing and supporting Cisco network solutions. These teams of network technicians are audited annually to ensure that they consistently deliver industry-leading support and maintain the rigorous Cisco standards for network expertise and support capabilities.

As a Cisco Premier Certified Partner, IT Solutions Associates enjoys several benefits, most notably, access to the latest Cisco customer satisfaction tool, Partner Access onLine (PAL). The new PAL tool is based on the same technology that Cisco uses to monitor and improve its own customer satisfaction. Other benefits include increased access to the Cisco technical support teams as well as access to password-protected Websites with real-time product and training information.

Cisco Premier Certified partners provide 8x5 technical services to their clients with a 24-hour response time for problem resolution and 24-hour on-site response capabilities. These rigorous support requirements highlight It Solutions Associates' commitment to supporting its strategic business network and sustainable business models.

### **About IT Solutions Associates**

IT Solutions Associates is a West Virginia Corporation comprised of a team of I.T. professionals with a wide variety of skills, all of which are used to “engineer solutions for successful business”. IT Solutions provides the benefits of having a fully-staffed IT department for a fraction of the cost to bring an I.T. person onto payroll. Utilizing strategic investments in Enterprise-Class system monitoring tools and remote support technologies, IT Solutions looks for organizations that take a progressive view of technology and that wants support with integrity.

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